



Capability Statement

Three Business Units - One Goal.

As a diverse company with a unique range of services, our customers are also our partners. Working together with our partners, we develop individual solutions for medical technology manufacturers throughout the world.

DEVELOP

ideas with our customers to provide the best service for patients.

CRS Service

SOLUTIONS

for efficient, fast, and secure transfer of medical data.

CRS Data Solutions

TOGETHER

we develop solutions for safe and easy handling of medical devices.

CRS Products

About us

Since 2004, we have been providing services for our customers in the field of medical technology. Many years of experience and extensive knowledge in the medical technology sector have made us a dynamic and powerful medium-sized company. Today CRS medical, based in Asslar Germany, has more than 120 employees and is represented on almost every continent of the world. Our mission is to provide customers with targeted, safe and precise solutions. Direct and committed cooperation with the customer enables us to achieve innovative and demand-oriented solutions that meet high requirements in terms of safety and functionality.

Professionalism, flexibility and discretion make us a valuable partner in all of our business units: Service, Data Solutions and Products.

Quality Management & Regulatory

CRS medical has been certified under Medical Product Norm EN ISO 13485 since 2004. Our Quality Management team insures process reliability and is continuously updating our Quality Assurance procedures.

Our certified processes enable CRS medical to develop and manufacture its own medical products and to provide after-sales service and support for our customer's medical devices.

By adhering to this international standard, we can verify that CRS medical always meets the high quality requirements for medical products and after-sales service.

„CRS medical GmbH - 100 percent Medical Technology.“

Corporate Statement

Vision

CREATE SOLUTIONS - SAVE LIVES

Mission

Guarantee the best use of medical devices with a focus on patient care through high quality solutions and services!

Corporate Values

We treat our partners and ourselves fairly and respectfully. We are committed to our colleagues, customers and suppliers in a communicative, friendly and open manner. We conduct ourselves in an opportunity-oriented, high quality and highly innovative environment.

We are CRS medical!



■ CRS Service



Develop

The demand for medical technology is growing worldwide and manufacturers of medical devices are engaged in ongoing research and development. Regular after-sales technical service and repairs are indispensable for today's medical devices.

Medical technology manufacturers worldwide rely on CRS Service and can therefore concentrate entirely on their own core competences.

Together as a team with our customers, we develop product strategies, work on process optimizations, take care of customer management/logistics and technical services. Our central location in Hessen, Germany allows us to be flexible and agile while at the same time offering perfect opportunities for personal collaboration.

Strategy

We see our customers as partners in the development of new individual ideas and strategies. Independent of product lifecycles, together we develop timely strategies for a successful future.

Logistics

An international network of logistic partners make us the ideal communications partner for planning logistical operations. Together with our customers, we draft concepts for procurement, warehousing, transport, delivery and pick-up of various medical products.

Process

All business processes must be identified, designed, documented and implemented. We support our customers for a successful market implementation. We are constantly working on efficient process controls and optimization.

Technical Service

Our technical service engineers service and repair medical devices both onsite at CRS medical and in the field throughout all of Europe. Our installers attend regular workshops and trainings to make us a reliable partner for our customers and guarantees an overall high level of service and repair competence.



A close-up, low-angle shot of a laptop keyboard. The keys are dark grey or black, and the laptop body is a light, metallic silver. The lighting is soft and directional, coming from the right, which creates a bright glow on the right side of the keyboard and the laptop's surface, while the left side is in shadow. The text 'CRS Data Solutions' is overlaid in white on the left side of the image, preceded by a white square icon.

■ CRS Data Solutions

Solutions

Every second counts when it comes to saving lives. Today, our technology makes it possible to handle emergencies in a fast and flexible way. Using our telemetry software solutions, patient data are transmitted in real-time. This enables first responders and hospitals to make early assessments of a patient's condition on location and assists first responders when making time sensitive decisions.

As a service partner for the EMS industry, we support our customers in the field of Software and Hardware related issues. We develop individual software products according to our customer's exact requirements. Our project team is fully responsible for all parts of the service spectrum from project planning and implementation, to the permanent support of the client's software. We diligently work to offer a consistently high service level throughout Europe.

Software Development

Medical technology is a dynamic and highly innovative industry. Rising demands require us to find new ways for efficient patient care. The demands of our customers to act quickly and effectively is our demand as well. We steadily develop new and better solutions in the industry of medical telemetry and logistics.

Project Management

Our highly specialized IT professionals help at all levels of new software development. From the first customer consultation, software education, and employee trainings to finished product rollout, we are engaged in the entire spectrum of IT project management. Our years of experience enables us to

implement innovative software development projects from initial design through finished product operation.

Implementation

Together with our customers we find individual solutions and support the implementation process. We help our customers with the selection, procurement, and installation of software and hardware.

Support

As a service provider for software products, we support both CRS medical's products and our partner company's products in our service center in Asslar. Our service and support specialists form the interface between end-users and software development.



■ CRS Products



Together

In emergency operations, a fast and efficient use of medical technology is essential. Devices must not only be ready and easily accessible in an emergency, but they must also be operating safely and properly. We develop individual solutions for optimal support and use for each medical device.

Brackets, softbags, and cables as accessories for medical devices are individually designed and manufactured in cooperation with our customers. We build brackets for all markets, design softbags which fit each medical device exactly, and offer ready-made cables which offer compatibility between different manufactures and devices.

In addition, we offer a selection of medical devices and accessories as a sales distribution partner of renowned manufactures. Our team always finds an optimal solution.

Development

We develop new solutions together with our customers when a medical device's shortcoming does not meet the needs of emergency professionals. A team of designers, engineers, and integrators enables efficient and effective product solutions.

Quality

Each of our products are extensively tested in the foresight of user requirements. Our dynamic testing lab allows us to fully test in accordance to DIN EN 1789. We control all products to ensure the consistent functionality by always using the highest quality materials.

Sales

Our sales team will find individual product solutions together with our customers. A worldwide network of reliable manufactures and suppliers makes us flexible. In addition to our own products, our portfolio also includes products from well-known medical technology manufacturers and suitable accessories.

Evaluation

The daily demanding use of equipment and accessories in the field of rescue and emergency services leads to, in rare cases, the need for product inspection or repair. We can quickly evaluate and repair damaged products and minimize downtime for our customers.



Please feel free to contact us by phone or email if you require further information.

□ Loherstraße 6
□ D - 35614 Asslar

□ T: +49 6441 38331-0
□ F: +49 6441 38331-29

□ info@crs-medical.com
□ www.crs-medical.com

